

PRIVACY POLICY

In **RNC SOLUTIONS GMBH** we respect your privacy as our existing and potential customers, and we are also committed to the protection of privacy and all others who entrust us with their personal information.

Privacy Policy applies to all personal data processed by **RNC SOLUTIONS GMBH** full time employees, part-time employees, contractors and partners who operate on behalf **RNC SOLUTIONS GMBH**.

What information do we collect?

We collect information about our employees who are required primarily for the exercise of labor rights. With all employees, permanent or engaged in any other way, signing **Notice of the processing of personal data**. Personal information we have about our employees and other data to be listed as "personal" (employees or clients, etc.) are estimated through the method of risk assessment ISO/IEC 27001:2013 which has been implemented within our company, and downloaded all the available organizational and technical measures.

Website rnc-solutions.com / roamingnetworks.rs use "cookies" only for absolutely essential functionality:

- To provide content in the selected language (for users in the cookie-it captures the language is chosen)
- To identify users who are logged in
- It is also used Google Analytics service, which has its own set of cookies (<https://analytics.google.com>)

How we use your information?

All information we collect, we need to understand your needs and to be able to provide better service, and to be able to periodically send (via website) promotional messages about new services, special offers or other information we think is interesting and useful for interested parties.

To protect your privacy, we have adopted the following principles:

THE CHOICE - SECURITY - ACCESS / ACCURACY

The choice

You can choose whether or not to provide personal information to **RNC SOLUTIONS GMBH**. If you decide not to deliver personal information you're looking for, you can always visit the web page **RNC SOLUTIONS GMBH** (rnc-solutions.com / www.roamingnetworks.rs), or you may not be able to access certain options, offers and services that involve our interaction with you.

If you decide to have a contractual or other business relationship with **RNC SOLUTIONS GMBH** continue to contact you.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have established appropriate physical, electronic and managerial procedures to protect and secure

the information we collect online. We are certified in accordance with ISO / IEC 27001: 2013 which first confirms that we comply with requests of information security from the perspective of human resource management, management of removable media, incident management, compliance with all laws, regulations and other regulatory requirements and others.

Access / Accuracy

To help you select the content, improve the quality and facilitate the use of the web page **RNC SOLUTIONS GMBH** use your personal data including information collected as a result of site navigation, electronic protocols and cookies.

Cookies do not in any way do not allow access to your computer or any information about you, other than the data you choose to share with us. You can accept or reject cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting so that it refuses cookies.

Links to other websites

Our website may contain links to other websites. However, when you use these links to leave our site, you should bear in mind that we have no control over the content on other websites. Therefore, we can not be responsible for the protection and privacy of any information you provide while visiting such sites and such sites are not in accordance with this Privacy Statement. You should be careful and always look at the privacy statement applicable to the website you are visiting.

Managing your personal information

You can restrict the collection or use of your personal information in the following ways:

- Whenever you are prompted to fill out the site search check box that you can click to indicate that you do not want that information to be used in the purpose of direct marketing.
- If you have previously agreed that we may use your personal information for direct marketing purposes, you may change your mind at any time by us or write to the following address

We will not sell, distribute or rent your personal information to third parties unless we have your permission or if it is a legal obligation. We may use your personal information to send you promotional information about third parties which we think will be of interest to you but only if you confirm that you agree.

If you want information about the data we have about you, please write to office@rnc-solutions.com or office@roamingnetworks.rs

If you believe that any information we hold on you incorrect or incomplete, please write to us or send us an e-mail as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Information about children

RNC SOLUTIONS GMBH does not collect data on children under 16 years of age or children without consent of a parent / guardian. If we learn that we have collected personal information from a child under the age of 16 years, the same we erased without delay. If you believe that we have any information about children under 16, please immediately and without hesitation contact.

Cooperation with regulatory authorities

ROAMING NETWORKS appointed and ordered officials to privacy (data protection officer - DPO) representing regulatory authorities within **RNC SOLUTIONS GMBH - ROAMING NETWORKS GROUP**.

DPO will ROAMING NETWORKS ensure adequate communication with the relevant regulatory authorities for privacy. DPO shall maintain investigative actions, dealing with complaints and report violations. DPO will monitor regulatory changes and consult the regulatory authority where the implementation of regulatory and technological changes leading to suspicion.

Your consent

In this way, you agree to the terms of our Privacy Policy above processing personal data for the above purposes. If you change the Privacy Policy, we intend to take every reasonable step to ensure that all changes are posted on our website within a reasonable period of time.

In Vienna/Munchen, 22/05/2018

